



Promis Life Claim Form

We understand that dealing with paperwork and claims is the last thing you want to do when you've lost a loved one. We will do our very best to help make it all as easy as possible. If you haven't already, please call a member of our claims team on **0800 907 0800** and they'll talk you through the process.

You can fill out this claim form and return it to us together with the required documents listed below.

Please send these documents to us at Freepost CUSTOMER CARE PROMIS LIFE – it's free and no other address details are needed.

We will return your original documents to you straight away.

Once we have received all the correct documents and the claim form, we will pay your claim within 2 working days and if this doesn't happen you'll get an extra £100 on top!

Plan details

Plan number

Name of deceased

Date of death

Your details

Title

First name

Last name

Address

Date of Birth

Home number

Mobile number

Email address

Your relationship to the deceased

Required Documents

To help us process your claim we require the following documents to be sent to us;

- This completed claim form, signed by the person making the claim
- An original Death Certificate (not a photocopy)
- Proof of your (the Claimant's) identity. E.g. A Certified copy of your driver's licence or passport or an original copy of your birth certificate. (Please see overleaf for more information)
- If available, an original Plan Schedule

We promis to take care of you

Call us now on 0800 907 0800

Calls are free from landlines and mobiles



Account Information and Declaration

Please give details of where you would like the plan proceeds to be sent. Proceeds will be paid to UK bank accounts only.

Account name

Bank/Building Society name

Sort Code

Account Number

I declare that I am entitled to claim the proceeds from this plan as I am:

- The joint plan owner
- The deceased's next of kin
- The legal executor of the estate
- Other:
- I confirm the information I have provided regarding this claim is correct to the best of my knowledge and belief.
- I understand that once a claim is paid Promis Life have no further liability under this plan. If any other person is able to prove to Promis Life that they are legally entitled to this payment instead of me, I agree to repay the money back to Promis Life.

Signed:

Date:

Print Name:
(In CAPITALS)

What is acceptable proof of identity?

- A certified copy of your passport or
- A certified copy of your driving licence or
- An original copy of your birth certificate

How do I get a copy of a document certified?

You can get documents certified at the Post Office, please visit www.postoffice.co.uk/document-certification-service for more details.





Or

Take your original document, together with a photocopy, to a professional person working in law or finance.
For example:

- UK Lawyer
- Accountant
- Solicitor
- Barrister
- Tax Consultant
- Licensed Conveyancers
- Scotland Lawyer (Individual from the Faculty of Advocates)
- Notary (Individual from the Faculty of the Archbishop of Canterbury)
- Insolvency Practitioner

Important: The person you ask must not be related to you, living at the same address as you or in a relationship with you. You can also get documents certified at the Post Office.

Ask the professional to:

-  write 'I certify that this is a true copy of the original seen by me.' on the document
-  sign and date it
-  print their name under the signature
-  add their occupation, industry, address and telephone number

How do I get an original copy of my birth certificate?

You can buy an original copy of a UK birth certificate online at www.gov.uk/order-copy-birth-death-marriage-certificate.